

SLIDE: Terms & Conditions – Best Rates Guarantee

SLIDE promises to give the best currency exchange rates in Singapore. If you find out somewhere in Singapore is offering better rates than SLIDE, we gladly refund 1.5x the difference.

1. The better exchange rate you find must be on the same day, within 6 hours after you remitted with SLIDE.
2. You must take a photo of the better rates.
3. You must show the photo to the Member Care Officer at SLIDE Member Care Centre at Lucky Plaza #02-50 and let the Officer have a copy of it.
4. The Officer will verify if the rates shown in the photo is accurate.
5. Once verified, SLIDE will refund to your SLIDE Wallet the 1.5x difference in SGD.

Example: You remitted SGD100.00 to Philippines at exchange rate of PHP34.50. After conversion, you remitted PHP3,450. You find out another remittance agency offers PHP 34.80. The difference in SGD is S\$0.86 multiply by 1.5 = S\$1.29. This is the refund amount.

6. Please allow 3 working days to process the refund once your photo is copied by the Officer.
7. Once refund is made to your SLIDE Wallet, a notification will appear on your mobile smartphone.
8. There is no limit to how many times you can submit refunds, as long as each potential refund has a photo as proof.

This version is correct as at 25 August 2016.